



The logo for House of Travel, featuring the words "HOUSE OF TRAVEL" in a white, sans-serif font on a dark purple rectangular background. A yellow and orange curved line is positioned below the text.

Heroic Garden Festival Raffle 2018 Terms and Conditions

By participating in this raffle, entrants agree to be bound by these terms and conditions. This prize pack is sponsored by **House of Travel NZ** for the purposes of fundraising for Mercy Hospice Auckland (Promoter) through the Heroic Garden Festival.

Mercy Hospice Auckland Charity Number: CC31621

This prize includes:

- \$1,400 House of Travel gift card to book return airfares to Melbourne
- Voucher for 2 nights' accommodation at Causeway 353 Hotel (Melbourne, Australia)

General Terms and Conditions

- i. The selling of this raffle commences Tuesday 7th November 2017 and closes on Friday 16th February 2018 at 10am.
- ii. The draw date is **Monday 19th February 2018** and will be conducted by the promoter on their premises.
- iii. The winner will be notified by telephone and email on **Monday 19th February 2018**.
- iv. Should a winner not be able to be contacted before 1st March 2018 the prize will be forfeited and a new winner shall be drawn. Should these winners not be contacted within 7 days of this draw the prize will be forfeited back to the promoter.
- v. The Promoter's decision is final and no correspondence will be entered into.
- vi. The winner of this prize is required to advise suitable dates to Mercy Hospice Auckland and House of Travel within 3 months, with bookings made within 6 months.
- vii. If for any reason the winner is unable to undertake this trip (post purchasing flights, accommodation etc.), any additional fees are to be covered by the winner. Both Mercy Hospice Auckland & House of Travel need to be notified 7 days prior to your flight.
- viii. Entering the draw implies consent to be contacted by House of Travel and/or Mercy Hospice Auckland with additional news and offers.

House of Travel Gift Card Terms and Conditions

1. Gift cards are issued by House of Travel and can be used to purchase travel products at any House of Travel outlet in New Zealand.
2. Where no name is indicated on the card they can be redeemed by the then cardholder.
3. Any unused sum on the gift card expires 10 years after the date the gift card is last used.

4. The sum on the gift card can be used all at once or multiple times until the balance reaches zero.
5. The gift card may not be refunded or redeemed for cash.
6. Gift Cards will not be replaced if lost, stolen or damaged.
7. We may in our sole discretion place a stop on the use of a gift card if a gift card is reported to us as being lost or stolen or we believe it is being used contrary to these terms and conditions.

Causeway 353 Hotel

1. The voucher entitles two guests to two nights' accommodation twin-share in a Deluxe King room at Causeway 353 Hotel located in Melbourne, Australia.
2. The voucher is valid for 12 months from 11 February 2018, excluding peak and event periods as stated on voucher.

Additional terms

1. By participating in this competition, entrants confirm acceptance and agreement to the terms and conditions for this competition.
2. The prize is not refundable, exchangeable or redeemable for cash or foreign exchange. The prize will not be replaced if lost or stolen.
3. Employees (and their immediate families) of House of Travel, its subsidiaries, related entities or agencies associated with the promotion are not eligible to participate.
4. House of Travel always recommends purchasing travel insurance and this is the responsibility of the prize winner to arrange personally before travelling.

